My wireless provider is Nextel and they took away my bonus minutes and will not give them back. I was given 200 bonus minutes as long as I am with nextel back about 10 months ago for a billing error for they had mischarged me. They dissapear and they refuse to give them back. Its just the principal of the thing. They just tell me if I need more minutes, upgrade to a different plan. I am just not happy with the way I was treated...as just a number.